



F.No.110230 (Misc.)2022-KVS(HQ)P&I/22852

Date: 09.02.2022

NOTICE

Sub:- LIFE CERTIFICATE THROUGH A VIDEO CALL

The Pension Disbursing Authority of KVS i.e. State Bank of India has offered a facility for submission of Life Certificate through a Video Call. All the pensioners are requested to follow the following procedure in order to generate the Life Certificate via Video Call:

- STEP 1: Go to Pension Seva Website <https://www.pensionseva.sbi/>
- STEP 2: Click on "Video LC" to initiate VLC process.
- STEP 3: Enter your SBI Pension Account Number.
- STEP 4: Enter the OTP received.
- STEP 5: Read & Accept the Terms & Conditions and click on "Start Journey"
- STEP 6: Keep the Original Pan Card ready & "click on I am ready"
- STEP 7: Grant Permission to start the Video Call
- STEP 8: Your interaction will begin as soon as an SBI official is available.
- STEP 9: SBI official asks you to read out the 4-digit verification code on your screen.
- STEP 10: Show your PAN Card so that SBI official can capture it
- STEP 11: SBI official captures your picture.

The Video Life Certificate process is complete

Moreover, the Pension Disbursing Authority of KVS i.e. State Bank of India has already informed about the same to all the pensioners of Kendriya Vidyalaya Sangathan via sms.


(A.K. Srivastava)

Assistant Commissioner (Fin.)

M.P. Sethi
9-02-2022

- Copy to:
The Deputy Commissioner (EDP Cell) KVS(HQ) New Delhi- to upload the same to the website of KVS(HQ).
2. The Manager, State Bank of India, Parliament Street, New Delhi- with the request to ensure that the said services are provided to all pensioners of KVS on priority basis.

o/c